



SAFE HOME IRELAND

EMIGRANT SUPPORT SERVICE

ANNUAL REPORT 2017

Safe Home Ireland

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Company No: 351678
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Our work is made possible through the continued support of our core funder, to whom we offer sincere thanks.



An Roinn Gnóthaí Eachtracha agus Trádála
Department of Foreign Affairs and Trade

CHAIRPERSON'S REPORT

Dr. Jerry Cowley



Another busy year has passed and Safe Home Ireland Board and Staff have worked extremely hard to ensure that Irish abroad remain connected with Ireland and are supported in their journey back home where possible.

During the year we carried out an extensive review of our strategic and operational policies, procedures and systems to ensure compliance with legal requirements. We continued to comply with the Governance code, which we adopted in October 2016, and to advance our Governance manual, which was also updated and adopted in late 2016.

We welcomed two new Directors to our board, Orlagh McHugh and Padraic Grennan, who are a great asset to Safe Home and add additional skills, experiences and qualities to Safe Home.

We carried out a mid-way review of our strategic plan and are pleased to say we are on target to achieving our goals to the end of 2018. We will be developing our new Strategic plan later in the year and look forward to working with our stakeholders in Ireland and abroad.

I would like to express my appreciation to our funders and in particular, The Emigrant Support Programme of the Department of Foreign Affairs, as without their support our work would not be possible.

Lastly, I wish to thank the Board of Directors for their hard work and commitment during the year. I also want to acknowledge Safe Home staff, led by our most dynamic CEO Ms. Karen McHugh, who continued to work diligently to advance the Safe Home mission during the year.

OUR VISION

To ensure that anyone considering returning or moving to Ireland is given every opportunity to make an informed decision.

OUR MISSION

To act as the link for Irish emigrants both at home and abroad by providing advice, information, guidance and supports for those seeking permanent repatriation as well as those who chose to stay in their adopted country.

ABOUT US

Safe Home Ireland was set up in 2000 to assist older qualifying Irish born emigrants to explore the option of returning to live in their native areas. Our work is spread across the 26 counties and we provide supports to our applicants at every stage of their journey from the initial enquiry abroad to actual return home. Over the years, Safe Home has evolved from simply providing a housing option for older Irish born emigrants and we now provide a range of additional services, as outlined below.

ADVICE & INFORMATION

We provide an information and advice service to anyone (**regardless of age or circumstances**) who may be contemplating returning or moving to Ireland. This is particularly important for younger single people and families who are unsure where to start and what to do to begin the process.

OUTREACH

We carry out **home visits with Safe Home housing applicants** throughout the UK. We can meet with applicants in their own homes in the UK, go through the application process in detail, answer any questions they may have and assess their situation. Where relevant, we can refer applicants to local support services to improve their situations (financial/ housing/ support), as they wait to return home. Our outreach and advocacy service is also available to people who have returned home (regardless of age or circumstances), who need assistance with general resettlement and integration in Ireland. This could include assistance applying for services, rights and entitlements as well as signposting on to other relevant support agencies.

HOUSING ASSISTANCE

We assist **qualifying Irish born emigrants** to return home, primarily to social housing schemes back in their native areas. We do not manage or build any properties of our own but we work in conjunction with Housing Associations who provide housing for our qualifying applicants throughout Ireland. To apply for **housing** through Safe Home, applicants must be: (a) Irish born emigrants living abroad (b) aged 57 years or older (c) capable of independent living (d) living in rented accommodation abroad and unable to provide accommodation for themselves out of their own resources on their return to Ireland.

CONNECT

Finally, Safe Home Ireland acts as a link with home for emigrants who decide to remain on in their adopted countries. We do this primarily through our monthly Newsletter, which is disseminated globally as well as through social media platforms. We realise that 'Coming Home' is not for everyone but staying connected with Ireland is particularly important for most emigrants.

OUR TEAM

BOARD OF DIRECTORS

Safe Home Ireland is governed by the following voluntary Board of Directors:

Chairperson	Dr Jerry Cowley
Company Secretary	Michael Joe Ginnelly
Directors	Teresa Hanley; Teresa Cowley; Mary Wood; Teresa Gallagher, Padraic Grennan, Orlagh McHugh.

STAFF

Safe Home employs four full-time staff as follows:

CEO	Karen McHugh
Co-Ordinator	Mary Ann Fadian
Outreach & Advocacy officers	Brenda Fleming & Noreen Mulrine

OUR PATRON

President of Ireland	Michael D. Higgins
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OUR STRATEGIC OBJECTIVES & PRIORITIES 2015 - 2018

Safe Home Ireland's strategic objectives and priorities set out a limited number of clear and achievable objectives incorporating the following core principles:

- Work within the organisation's values and vision and mission statements;
- Ensure the ongoing delivery of vital supports to clients;
- Advance our designated expertise which is unique to Safe Home;
- Avoid duplication of services by working in coordination with other agencies and making referrals where appropriate to other relevant organisations;
- Being prepared to develop new responses and new projects to meet the changing needs of our client group

Based on these core principles and in line with the ESP funding priorities, **three strategic priorities** were identified as follows:

Direct Support

- a) Provide clear accurate timely advice and information, as well as support and guidance to anyone considering returning home;
- b) where feasible, carry out initial home visits assessments abroad (UK); and
- c) provide follow up home visits and support to those who return both through and independent of Safe Home.

Networking, Representation And Promotion

To raise the profile of Safe Home nationally and globally. To work with other mainstream and specialist service providers and fora both in Ireland and abroad to ensure that together, we offer a coordinated service to Irish emigrants abroad.

Sustainability

Ensure ongoing delivery of direct support and outreach services, secure organisational sustainability with a focus on fundraising, development and raising our profile.

CEO REPORT

Karen McHugh



I am pleased to again report on a very busy and successful year for Safe Home Ireland. We continue to advance our three-year Strategic Plan (2015-2018) and have broadly met our targets in our three priority areas -Direct Support; Networking: Representation & Promotion and Sustainability.

DIRECT SUPPORT

We pride ourselves on our frontline information, advocacy and outreach service which supports people before, during and after the moving process. Year on year demand for our direct support services have increased but we noted a considerable increase in 2017. Our total client interventions increased by over 52%; our outreach support visits by 70%; information requests increased by 6.5%; accommodation secured by 32% and new housing applications increased by 10%.

In 2017, we had 706 information requests and this included enquiries from Safe home housing applicants as well as new enquiries from Irish emigrants abroad seeking advice, information and supports about moving

home. These queries came via email, phone, post and some in person. 77% of queries were from Irish born and 15% from 2nd generation/other Irish.

We received and processed 64 new housing applications, bringing the number of people now seeking housing through Safe Home to 283, with these applications coming from all corners of the world. Accommodation was secured by 70 people, this included Safe Home housing applicants who return to voluntary housing schemes as well as those who secured independent accommodation in the private sector and all were supported by our Outreach and Advocacy staff. Since our inception in 2000, we have secured accommodation for 1,978 people.

WHAT OUR CLIENTS SAY

“... I still cannot find the right words to express my gratitude, for everything that you have all, done for me. This might sound strange but for a long time, I have been, hiding away in my room, completely stressed, facing an unknown future and not eating or sleeping - practically living in fear...Now, for the first time, in a long time. I have an urge, to be outside, to breathe in the fresh air. I opened the bedroom window, looked out, thinking, this is my room, I can come and go, as I please, knowing, my room is always there. All this, is because of staff at Safe Home Ireland, for your tireless work, in helping me...”

NETWORKING, REPRESENTATION AND PROMOTION

During the year we continued to advance the Safe Home brand nationally and globally. We carried out extensive UK outreach and facilitated 15 information clinics covering Birmingham, Manchester, London, Coventry and Sandwell. We also carried out 47 home visits to our UK based housing applicants. We were invited to speak and make presentations to various forums and conferences in Ireland and the UK and were pleased to have the opportunity to meet with Agencies working with Irish abroad at the Global Irish Forum in Dublin in May 2017. We met with several Public representatives, including Marian Harkin MEP, Senator Billy Lawless and Trevor Ó' Clochartaigh and Joe Mc Hugh, TD, former Minister with Responsibility for Diaspora Affairs. We were delighted to host the current Minister with Responsibility for Diaspora Affairs, Minister Ciaran Cannon, in a visit to our offices in August to meet staff and board and hear first-hand about Safe Home and our work. We also had initial discussions with the Lithuanian Ambassador on the Safe Home model and how this could be replicated in Lithuania. I look forward to further discussions in 2018.

In October, we facilitated a global Webinar in partnership with the US Irish Lobby for Immigration Reform, which to date has had over 3,000 views. We developed several sustainable contacts from this event and look forward to involving some of the Webinar participants in our work in 2018. Our overall social media and Newsletter contacts increased by 29% during the year.

I want to thank the agencies both at home and abroad who both supported Safe Home and Irish emigrants abroad during 2017. It was our pleasure to meet and develop new partnerships with so many agencies at the bi-annual Global Irish Forum during the year. I am delighted to report that we continue to work closely with both Crosscare Migrant Project and the Irish Council for Prisoners Overseas (ICPO).



As we know too well, returning or moving to Ireland is not straightforward in so many ways and navigating the structures/bureaucracy is becoming even more challenging for returnees and for Safe Home. During the year the Government commissioned Indecon Consultants to carry out an independent report on the barriers and challenges facing returning emigrants. We made a number of submissions to Indecon for inclusion and we are looking forward to the publication of this report early 2018.

SUSTAINABILITY

We continued to work towards securing and strengthening our capacity in order to meet the increased demand and need of our service. We reviewed many of our internal policies, procedures and systems to ensure and advance compliance and good governance. During the year we explored some new sources of funding and sponsorship and it is with regret that we have not secured any new donors this year. Broadening our funding base will be a core objective for us in 2018.

In conclusion, I would like to thank members of our Board and our staff, all of whom have worked very hard during the year to provide information, outreach and advocacy to people who either returned to live in Ireland or are considering doing so. Safe Home is fortunate to have such a dedicated and hardworking small staff team at its helm. Together we look forward to 2018 and to advancing our vision 'to ensure that anyone considering returning or moving to Ireland is given every opportunity to make an informed decision.



Senator Trevor Ó Clochartaigh (far left), Senator Billy Lawless, Minister Ciaran Cannon, Minister of State with responsibility for Diaspora issues, Karen McHugh (Safe Home) and Ciaran Staunton (far right) of Irish Lobby and Immigration Reform at jointly held Webinar on 7th October 2017.

WHAT WE DO AT A GLANCE

- We provide support and assistance to older Irish emigrants before, during and after the moving process.
- We act as a link with home for emigrants who choose to stay in their adopted countries.
- We provide clear up to date information on returning to Ireland to all of those who seek it
- We explore and establish links with housing providers throughout the country, and maintain a database of possible housing options for returning emigrants.
- We meet with and lobby statutory bodies to highlight the needs of our client group and assist in the formulation of policy changes as necessary.
- We work together with other relevant agencies in the voluntary sector in Ireland to promote the work of Safe Home and highlight the needs of our client group.
- We liaise and work together with relevant welfare & advice agencies abroad to highlight the needs of our client group and identify support solutions for them where they currently reside.
- We assess, process and approve Housing Applications for qualifying applicants seeking to return permanently to Ireland and where appropriate and feasible, seek out suitable housing options for them.
- Where possible and feasible, we carry out home visits in the UK with qualifying applicants seeking to return home permanently. We use these visits to ensure that they are fully aware of all aspects involved in a permanent move. It also gives our housing applicants an opportunity to raise any concerns they may have about the process and the move, in a relaxed and informal setting.
- We 'signpost individuals who may need additional supports in their current location and if appropriate, make referrals to relevant agencies.
- We ensure that clients are kept informed and up-dated on any issues relevant to their planned return to Ireland.
- We provide on-going support as is appropriate and feasible, to those who have returned home by assisting with relevant paperwork and as necessary, linking them in with other local services.
- We act as a vital link with Ireland that many emigrants, of all ages, crave and value.

COORDINATOR REPORT

Mary Ann Fadian



I have worked with Safe Home Ireland since the early stages of its inception, from when it was set up as a 'pilot project' in 2001. Over the years, I have been lucky enough to forge strong working relationships and contacts. Working closely with our counterparts in welfare and advice agencies at home and abroad, as well as housing and welfare agencies in Ireland, means that our organisation has been able to provide the best possible service that we can to those who contact us for assistance.

However, it is the bonds that have been forged with our housing applicants and clients who contact us for information/advice that I personally find the most rewarding. As well as being able to provide clear up to date information, I am keenly aware that a 'listening ear' can often be a comfort to people who may feel vulnerable and lonely.

"I am inquiring about returning to Ireland. I will be 74 years in October and all my family are grown up and left home so I am on my own now and feeling very lonely. I would love to return to Cork for the last few years of my life so I am asking for your help please"

As I am based in the Safe Home headquarters office in Mulranny, Co. Mayo, I tend to be the first port of call for most enquiries. Safe Home Ireland also supports those who may have returned or moved to

Ireland 'independently. In that regard, some of the calls I received during the year have been from people who having moved, find themselves in crisis. The common link in most of these cases is that people have not done any/enough research on all that is involved in a move BEFORE they arrive here. For those who may need to apply for social housing or benefits, arriving without a good paper trail of documentation that shows they have cut their ties abroad can be particularly problematic. For others, it is the unforeseen emotional and psychological effects of coping with change in the early days and months after a move that cause the greatest difficulties and stress.

If I was to give one piece of advice to anyone considering returning or moving to Ireland, it would be to, "do your homework first!". By contacting ourselves here at Safe Home and/or other Irish welfare & advice agencies at home and abroad in advance of a move, it can make what can be a traumatic experience so much easier. Other aspects of my day to day work include working with a lot of facts and figures, administration and reports. However, what I get the most enjoyment from is dealing with people, not sums!

WHAT OUR CLIENTS SAY

"... Thank you for the way you lay out the information—this way is going to be extremely helpful as I take it one step at a time... You seem to have answered the questions I haven't even asked yet. Once again thank you for that..."

OUTREACH & ADVOCACY OFFICER

Brenda Fleming



2017 has been a productive year, the numbers of applicants have increased and our efforts to spread the word has paid off with an increase in enquiries. In March, I was in Birmingham for St Patrick's Day and I hosted an information stall in the Parade village. This was made possible by the Parade Committee, particularly Anne Tighe. I thank them all for the help and support they gave me. I also hosted an information session in Birmingham Irish Centre and would like to thank the staff for providing the facilities free of charge. I also got to meet members of the Tuesday Club and it was lovely to meet old friends whom I worked with there. Thanks to John at the Craic for the article and advertising, which was much appreciated. I also carried out home visits to our applicants in and around the area.

I was fortunate to attend the St Patrick's celebration of the Sandwell Irish society which was a real spectacle with pipers, music and meet the dignitaries. Again I met many old friends who were celebrating on the day and many thanks to Siobhán for the welcome I received. I was also fortunate to go to Coventry and attended The Coventry Irish Society's, St Patrick's Celebrations in the beautiful Guildhall. Thank you so much to Simon and the team for their ongoing support. We had a lovely day.



Safe Home Outreach Officer, Brenda Fleming (right), meeting and greeting at our information stand in Birmingham for the St. Patrick's Day celebrations

In June, my UK visits took me north. I was made most welcome at the Warrington Irish Centre where I met people thinking of returning to Ireland and linked in with Julie O'Hare of the Irish Democratic League. I had information sessions in Manchester at the Irish World Heritage Centre, and at St Kentigerns Irish Club, thanks to the manager Kevin Fitzgerald for the Free room hire and Zahra Traynor of Irish Community Care for the contacts. I linked in with Kathleen McCarron a support worker for Gateway Support Network and continued to meet our applicants that wish to return home. I continued to Liverpool where I was able to link up with old and new colleagues at the Merseyside Irish for Community Care in Liverpool and who are always a great support. They facilitated a room and advertising to meet clients who are interested in learning more about returning to Ireland. Also thanks to Nicole Kerr a solicitor in Liverpool who attended the

information session. I went to the UK again in November and carried out more home visits in Shrewsbury, Coventry and Cardiff.

I have supported several applicants returning home and find this the most rewarding part of the job: to see them come home to a new life after many years away is so lovely. We have also worked with people who have come to Ireland and who have experienced barriers accessing benefits under the Habitual Residency Condition. People in this situation require assistance to access services, housing and food and we point them in the direction of services and generally offer support at a time of crisis.

Moving home at any time is stressful, I like to think that I make the journey a little less stressful for the clients that I meet. That's why I love my work.

WHAT OUR CLIENTS SAY

"... They were fantastic, I'd never have done it without them. Not only did they help with the house, they helped with all the other things, things I didn't know about, like getting the medical card, the free TV licence. They are trying to get my Irish driver's licence now because my Australian one is up in January. I could never have done that without them. That goes for all the staff, they're really good..."

"... I just want to take this opportunity to thank everyone at Safe Home, for all your assistance and help in my case...It's been a roller-coaster of a journey and I know, I would not have gotten this far, without, your tireless help..."

OUTREACH & ADVOCACY OFFICER

Noreen Mulrine



This has once more been a busy and interesting year for our small team in Safe Home. Throughout 2017 we continued to work closely with Irish Welfare organisations abroad and with any organisation abroad that may have Irish clients. Sadly, this year we have had the experience of losing two vital services in London with whom we worked closely. Whispering Hope (Irish Women's Survivors Support Network) has been wound up and the London Irish Elders outreach service in Quex Road Kilburn will transfer services to the London Irish Centre, closing their Quex Road offices. Both of these services were fully focused on vulnerable older Irish people who still really need support and for some travelling into Camden to the Irish centre may not be feasible.

WHAT OUR CLIENTS SAY

"For many years I have been dependent on my daughter who has been my sole carer and the only support I've had. Now my daughter and my grandchildren have moved to Ireland and I am not dealing with this change at all. They are all I have and now I am all alone and feel my life is not worth living anymore. My daughter feels very strongly about me coming back to Ireland where I will have all my family there to help out - please help me"

While conducting home visits in the UK I met with nine agencies, these included organisations who work with elderly Irish people, people with health support needs, homeless people, welfare advice centres and social clubs. I conducted two information clinics, one at the offices of Mind-Yourself and one at the London Irish Centre. It is important that we can all work together to assist anyone who is considering a return to Ireland.

In May, I attended a one-day training in London "Benefits overview course" it was organised by Disability Rights UK, it was helpful to get a full update in the changes of benefits in the UK and useful for us to be aware of when advising out clients.



My work also involves working closely with social housing organisations, various agencies, community welfare officers and departments in Ireland on behalf of our clients. When these bodies are familiar with our work and the services we offer, they in turn refer people to us who have returned to Ireland independently of Safe Home who may be encountering difficulties, for example they may not know how to transfer their pensions or avail of medical treatment here. We can then work together in order to achieve a positive outcome for our mutual clients.

This year we have some ongoing cases of people who have returned independently of Safe Home and are in crisis, due to the Habitual Residency Condition and financial issues. We, as a team are working closely to try to resolve their issues.

An important aspect of the services we, the Outreach and Advocacy Officers provide is that we travel to meet with our newly returned clients in their home. From there we can assist them in making applications for entitlements, help with form filling and accompany them to vital appointments if necessary. I have continued to do this in 2017.

A more recent aspect of our work has been working with people who have been home for many years and are now at an age where they are eligible for pensions from the countries where they have lived in the past. I have helped people retrieve their insurance numbers and have helped them apply for their pensions. Safe Home has a unique role in working with people who wish to explore the possibility of returning home and I feel that it is a privilege for me to assist these people.

My hope for the coming year is that we continue to raise our profile so we can reach the people who most need to avail of the services that Safe Home offer; and ideally that we can work together before their situation reaches crisis point.

WHAT OUR CLIENTS SAY

“...A fantastic service for those wanting to return to Ireland after being away for many years. Thank you for what you do to provide support for those most vulnerable who have a longing to return to their homeland...”

“...I heard about Safe Home Ireland from a friend that went to the Irish Centre in Camden Town. I wrote to them looking for a place to come back to. I didn't think I'd get a place so quick, and they'd be so helpful. They helped me with all the paperwork, my accounts, my doctors, the medical card and the TV licence...”

WORKING TOGETHER

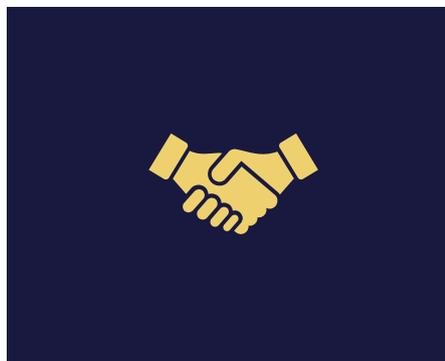
Partnership and joint working is critical to achieving positive outcomes for our clients. To this end, during 2017, we met with a broad range of service providers both in UK and Ireland as follows:

England

- HARP newspaper, Birmingham
- Birmingham St. Patrick's Day Committee
- Birmingham Irish Centre
- Sandwell Irish Society
- Coventry Irish Society
- Irish Democratic League
- Warrington Irish Centre
- Irish World Heritage Centre, Manchester
- St. Kentigerns Irish Club, Manchester
- Irish Community Care Centre, Manchester
- Gateway Support Network, Manchester
- Merseyside Irish Community Care Centre, Liverpool
- Nicola Kerr, Solicitor in Liverpool
- Whispering Hope (Irish Women's Survivors Support Network)
- London Irish Elders Outreach Service
- Mind-Yourself, London
- London Irish Centre
- The Passage Day Centre, London
- BIAS (Brent Irish Advisory Service), London
- The Traveller Movement
- Clochar Court Irish Sheltered Housing Scheme
- Innisfree Housing Association
- Irish in Britain, London
- London Irish Centre

UK Information Clinics

- Birmingham St. Patricks Day Festival
- Coventry- in partnership with Coventry Irish Society
- Warrington - in partnership with the Irish Democratic League
- Sandwell - in partnership with Sandwell Irish Society
- Liverpool - in partnership with Merseyside Irish Community Care
- Manchester - in partnership with Irish World Heritage Centre
- London - in partnership with The London Irish Centre; The Passage Day Centre; BIAS; Clochar Ct, Innisfree, Irish Sheltered Housing Association;
- London - Information Clinic for Agencies in partnership with London Irish Centre and Crosscare Migrant Project, Mind Yourself



Presentations given and conferences attended during the year

- We presented to a number of **Housing Strategic Planning Committees (SPC)** this year to raise the profile of Safe Home and to increase their knowledge/awareness of our work, including Louth (30th January), Wexford (5th April), Roscommon (11th June), Sligo (3rd July) and Mayo (12th September).
- We presented at the Arts, Heritage, Committee with representatives from the US Lobby for Immigration Reform and Families of the Undocumented (in US).
- We became members of Mayo PPN and attended three PPN Information sessions - in Mayo, Laois and Dublin.
- Meeting with **Consular Services** (May). This afforded us the opportunity to outline some of the challenges and barriers facing returning emigrants as well as the opportunities and supports to those who do return.
- We presented at the **Society of St. Vincent de Paul National Housing Conference** in Dublin on 30th September, which was a great opportunity to promote Safe Home to SVP groups' right across the country.
- We organised and co-hosted a **Webinar** in Galway on 3rd October with the Irish Lobby for Immigration Reform on Barriers and Challenges with Proposed Solutions for returning Irish emigrants. Minister Ciaran Cannon, Senator Billy Lawless and Senator Trevor Ó Clothartaigh all spoke at the event as did recently returned emigrants. The Webinar was held to feed into Government consultation process on barriers/challenges in returning home.
- Our CEO met with the **Lithuanian Ambassador to Ireland** in November to discuss our work/our model. The Lithuanian Government are particularly interested in 'bringing home' their diaspora from abroad and want to explore Safe Home model for possible replication.
- We met with many public representatives including Marian Harkin, MEP; Senator Billy Lawless and Senator Trevor Ó Clothartaigh; Minister Joe McHugh, TD.
- Attended **Diaspora forums** (held in Cork and Galway).
- Hosted an **Information stall** at Ireland West Airport, Knock.
- Publicity - GAA, The Criac - Birmingham St Pats Day Parade, Ireland Connects, Manchester Radio, Irish Times and others.
- We attended the **ICSH bi-annual Conference** which was held in Limerick this year.
- We attended a number of **Brexit Conferences** in Dublin.
- In addition to the above, we developed closer working relationships with **Crosscare Migrant Project** and **The Irish Council for Prisoners Overseas (ICPO)**, with a view to enhancing our systems for smoother cross-referrals, joint consultations and general information sharing.

KEY OUTPUTS & OUTCOMES 2017

2017

SAFE HOME IRELAND OUR YEAR IN REVIEW



Our direct support services are the core component of our work and we continued to act an essential first port of call for anyone considering moving or returning to Ireland. Our support services include four key areas of work:

- ADVICE & INFORMATION**
- OUTREACH VISITS**
- HOUSING ASSISTANCE**
- CONNECT**

3,673
client interventions



ADVICE & INFORMATION

Our advice and information service is for anyone, regardless of age or circumstances, who may be contemplating returning or moving to Ireland. We provide accurate and clear information on the return process, as well as advice on rights and entitlements.

706 information requests

77% of queries are from Irish-born people.

15% 2nd generation



164

OUTREACH VISITS

Safe Home carry out pre & post-return home visits to people throughout Ireland and the UK.

Our outreach team provide assistance with general resettlement & integration in Ireland for as long as necessary, including help accessing rights and entitlements as well as signposting to other relevant support agencies.



HOUSING ASSISTANCE

We assist qualifying Irish born emigrants to return home, primarily to social housing schemes back in their native areas. We work in conjunction with Housing Associations who provide housing for our qualifying applicants throughout Ireland.

283

Housing Applicants

117 Resettlement Support Visits

70 Accommodated

64 New Applications

91% of housing applicants based in UK

1,978 people accommodated since 2000

people in contact **989**

1,312 receive Newsletter **961**

CONNECT



Staying connected with Ireland is important for many Irish people living overseas. In 2017, we continued to raise our profile and connected with people and organisations across the globe.

2016-2017

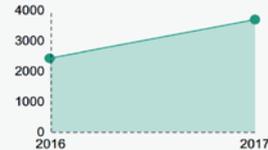
SAFE HOME IRELAND ANNUAL IMPACT



Since 2016, Safe Home Ireland has increased the output, presence and profile of the organisation. The number of people being supported by Safe Home Ireland has increased across all four core areas of work, as outlined below.

TOTAL CLIENT INTERVENTIONS

From 2016 to 2017, interventions on behalf of our clients have increased from 2,412 to 3,673, representing a 52% increase.



ADVICE & INFORMATION

Information requests increased by 6.5% from 2016 to 2017, with a notable increase of 200% in requests from 2nd generation Irish/other/naturalised Irish.

6.5% information requests

 2nd generation **200%** increase



OUTREACH VISITS

Outreach visits increased by 70% overall, from 97 visits in 2016 to 164 visits in 2017. Visits to clients in Ireland increased by a higher margin of 82%.

70% outreach visits

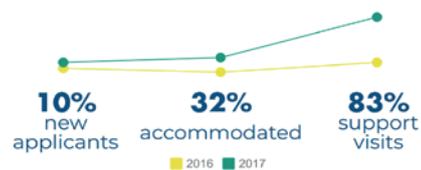
 82% increase
 42% increase



HOUSING ASSISTANCE

Our housing support services increased across all aspects of this area, including an increase of 32% in the number of people accommodated and an 83% increase in resettlement support visits.

16% housing assistance



CONNECT

From 2016 to 2017, we increased the number of people in our network by 8% overall. Our newsletter is received by 21% more people and 54% more people are now connected with us on social media.

8% people in contact

  54% increase

 21% increase

SAFE HOME IRELAND

www.safehomeireland.com



St. Brendan's Village,
Mulranny, Westport,
Co. Mayo, IRELAND



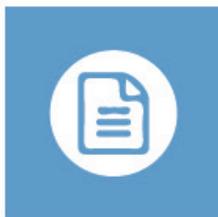
 info@safehomeireland.com
 (+353) 098 36036 (Irl)



Safe Home Ireland

Emigrant Support Service

Providing advice, information and support to Irish emigrants seeking to return or move to Ireland



**ADVICE &
INFORMATION**



**OUTREACH
VISITS**



**HOUSING
ASSISTANCE**



CONNECT

Acting as a link for those who choose to stay in their adopted countries

Safe Home Ireland

St. Brendan's Village, Mulranny, Westport, Co. Mayo, Ireland

Tel: 098 36036

Tel: 00 353 98 36036 (from UK)

Tel: 011 353 98 36036 (from USA)

Email: info@safehomeireland.com

Web: www.safehomeireland.com







SAFE HOME IRELAND

EMIGRANT SUPPORT SERVICE

Safe Home Ireland

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Charity No: 20049119